Implementing speaker verification

Speaker verification is being used across a range of authentication applications, including:

Transactional Services	Privilege Services	IVR Self Service portals
Contact Centre Services		Agnostic Deployment
Workforce Management		
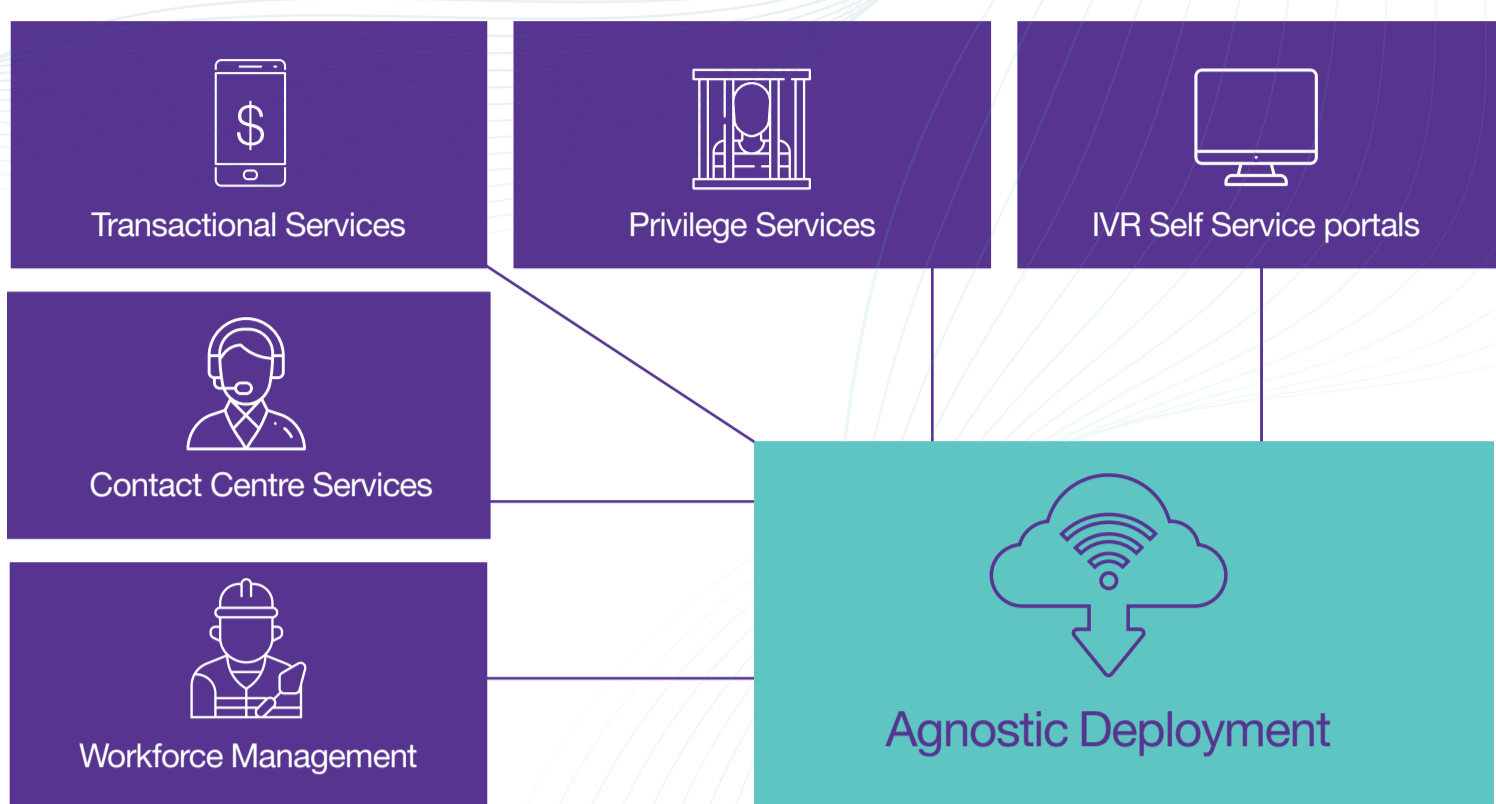
What are the benefits?

User satisfaction	High acceptance	Fraud reduction
Staff motivation	Cost-effectiveness	Rapid ROI

Implementation best practice

Whether you're looking to deploy an "Active" or "Passive" method for your speaker verification there are some key steps to be followed to successfully implement your chosen solution.

Step 1

Voice samples
Establish a method of collecting audio from each person.

Step 2

Enrolment
Gather at least 3 distinct voice samples for accurate analysis.

Recording

Step 3

Verification
Set a threshold that balances security and usability

For more information about implementing speaker verification in your organisation view our
Speaker Verification Implementation Guide

Why VoiSentry?

Self-contained virtual appliance	REST APIs	Scalable and resilient architecture
Multi-tenant capability	Multiple verification modes	Language independence